



South East Coast Ambulance Service NHS
Foundation Trust
Nexus House
Gatwick Road
Crawley
RH10 9BG

Date 23rd January 2019

Email:

Email: foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/19/01/38.

You requested the following information, please also see our response below:

how many referrals for safeguarding were made by ambulance staff between the years of 2016 and 2017.

We work in financial year so please see figures for financial years below:

Financial Year	Total Referrals
2016/17	10373
2017/18	11334

If possible, I would also like to know how many of these were followed up by external services such as social care services.

All safeguarding referrals were submitted to the relevant agency for on-going review and action planning

Finally, and most importantly, I would like to know if your frontline staff receive feedback from their safeguarding referrals/concerns

All members of staff who submit a safeguarding referral should receive an acknowledgement of the referral from the safeguarding team. Feedback levels from the relevant health or social care agency on the outcome of each referral is low. However, the outcome of safeguarding enquiries will be fed back to staff when this is received from the relevant agency.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust